

CALUMO-as-a-Service Privacy Policy

You own Your Data

CALUMO is an online business Intelligence system which stores information about a company or individual (Organisation) as provided or entered by that company or individual. CALUMO will store information that is entered by You, or automatically imported on Your instruction. The Data entered, or imported on instruction, by You remains Your property and CALUMO will not use nor make available for use any of this information without Your permission.

You control who has access to Your Data

The Data entered, or imported on instruction, by You is stored securely in a database and is only accessible to any person You have authorised to use the Service.

It is Your responsibility to keep Your password safe.

CALUMO, CALUMO's staff and CALUMO's partners do not have access to Your password and are therefore unable to access Your Organisation's account or Data without receiving an invitation to do so from You.

CALUMO monitors system usage

The Data entered, or imported on instruction, by You is stored securely in a database and is only accessible to any person You have authorised to use the Service. It is Your responsibility to keep Your password safe. CALUMO, CALUMO's staff and CALUMO's partners do not have access to Your password and are therefore unable to access Your Organisation's account or Data without receiving an invitation to do so from You.

CALUMO staff and key commercial partners can access non-identifying and aggregated usage information and transaction volumes in order to better understand how our customers are using the Service so we can improve the system design and where appropriate have the system prompt users with suggestions on ways to improve their own use of the system. All aggregated usage information is stored in a secure CALUMO data warehouse facility.

Your Data is sent securely across the Internet

CALUMO's servers have SSL Certificates issued by leading certificate authorities Go Daddy Secure Certification Authority, so all Data transferred between users and the Service is

encrypted. However, the Internet is not in itself a secure environment. Users should only enter, or instruct the importation of, Data to the database within a secure environment. This means that Your browser must support the encryption security used in connection with the Service.

CALUMO stores your Data in the location CALUMO considers will give You the most efficient access from wherever in the world You may be. Access and storage controls via the Service are however administered by CALUMO in Australia as the custodian of that Data (CALUMO's address and contact details are [here](#)). Where You access or input Data from somewhere other than the country where the Data is stored or to be stored, You consent to that Data being transferred from one country to the other (including via any intermediate country) as a function of transmission across the Internet.

Operational data center security

Our data center provider has operational security provisions and certifications including ISO 27001. These are regularly reviewed as part of their SOC 2 Type II audit process. Application and data security measures include Secure Socket Layer (SSL) connections for data communications and data encryption. Individual customer data is stored in logically separated database schemas within the CALUMO cloud.

CALUMO's Privacy Policy

CALUMO will give you access to Your Data at any time.

Provided You have met Your obligations under the Service Terms of Use, on request CALUMO will provide You with a full export of the Data in a common file format determined by CALUMO.

Access to the Data may be permanently deleted by CALUMO 40 days after You stop paying for the Service or at Your request.

Your browser stores no information that will identify You or Your Organisation.

The Service utilises "cookies" and other technical measures that enable us to monitor traffic patterns and to serve you more efficiently if you revisit the site. A cookie does not identify You personally or contain any other information about You or Your Organisation, but it does identify Your computer. You can set your browser to notify you when you receive a cookie and this will provide you with an opportunity to either accept or reject it in each instance.

CALUMO will not sell or otherwise provide Your personal information to a third party, or make any other use of personal information about You for any purpose which is not incidental to the normal use of the Service.

You can opt-out of any email communications

CALUMO sends billing information, product information, Service updates and Service notifications to You via email.

Where appropriate email communication will contain clear and obvious instructions describing how You can opt to be removed from the mailing list. CALUMO will remove You upon Your request.

You are responsible for checking the Privacy Policy of any third-party applications the Service links to

The Service may contain links enabling the electronic transfer of data with third-party applications. CALUMO takes no responsibility for the privacy practices or content of these applications.

This policy may be updated from time to time

CALUMO reserves the right to change this policy at any time and any amended policy is effective upon the posting on www.calumo.com. CALUMO will make every effort to communicate these changes to You via email or notification via the website.

Please read our Terms of Use

Use of the Service is subject to CALUMO's **Terms of Use** and this Privacy Policy should be read in conjunction with this. In the event of a conflict or disagreement between this Privacy Policy and the Terms of Use, the Terms of Use will prevail.

Last updated: 14 March 2013